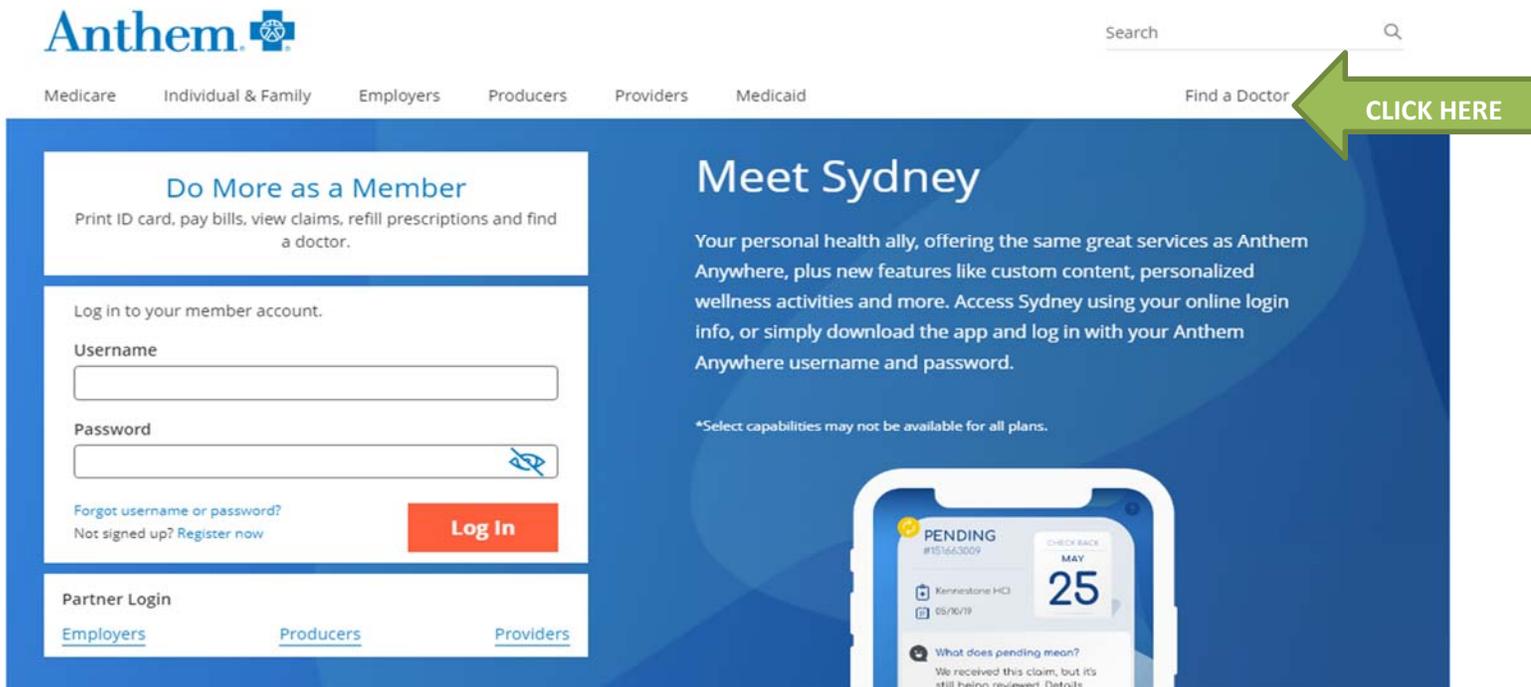


Find a Provider Tool - Traditional HMO

Step 1:

Go to: www.Anthem.com/ca

Click on the "Find a Doctor" on the top right corner



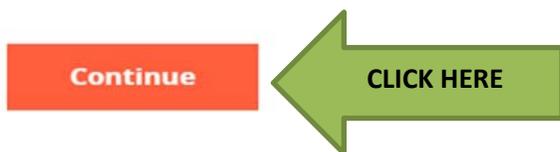
Step 2:

There are two ways to search for a doctor.

1. If you are already enrolled in Anthem, login with your Username and Password
2. Scroll down to "Search as a Guest by Selecting a Plan"

Search by Selecting a Plan

Search by Selecting a Plan or Network.



Step 3: You have a series of drop down boxes. Click on the drop down boxes for the appropriate medical plan in the state you reside:

What type of care are you searching for?

i Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.

What state do you want to search in?

What type of plan do you want to search with?

Select a plan/network

Cancel

Continue



Step 4:

Select the medical service you would like in searching for type of doctor and the location from your work or home.

I'm looking for a:

Doctor/Medical Professional ▼

Who specializes in:

All Specialties ▼

[Show specialty details](#)

Located near:

Enter Zip Code

Within a distance of:

20 Miles ▼

Whose name is:

Enter Name (optional)

Then click "Search"

Step 5: Once you've hit Search your provider list will download and you can filter your search by Distance, Gender and by clicking on the Options + to the Left, you will then have more filters like Accepting New Patients or by Medical Group, etc.

Distance +

Gender +

Options -

Accepting new patients ?

Able to serve as Primary Care Physician (PCP) ?

Accepts Medicaid ?

Language Spoken in addition to English +

Hospital Affiliation +

Medical Group / IPA +

Ethnicity +



Step 6: How do I find my doctor's PCP ID number?

When the search populates with doctors in your area you will see a PCP ID under the physician's name. This is the number to use to designate them as your primary care physician. The member would pick one or the other. If there is no "(Paper/Online)" code reflected, the member would use the code beside the Medical Group name, i.e. "KNA" as in the screenshot below.

AARON ROLAND MD

Care Provider Satisfaction & Quality Insurance Plans Accepted

CARE PROVIDER

PROVIDER: AARON ROLAND MD
✓ **Medical Group In-Network**
[Login to view provider in-network.](#)

ACCEPTS NEW PATIENTS: Closed/Not Accepting New Patients. ?

ACCEPTS MEDICAID: Contact the provider to determine if accepting Medicaid.

SPECIALTIES:
Family Practice - Board Certified
Obstetrics & Gynecology - Not Board Certified

PCP ID/ENROLLMENT ID: ?
ZO6049,
5PN367
* Access *Insurance Plans

AFFILIATION

HOSPITAL: Information is not available.
MEDICAL GROUP: [Show less](#)

PALO ALTO MEDICAL FOUNDATION/MILLS PENINSULA DIVISION (ZO6)
PCP ID/ENROLLMENT ID (PAPER/ONLINE): ZO6049
PCP ID/ENROLLMENT ID (PHONE): 0000000

PENINSULA MEDICAL CLINIC (5PN)
PCP ID/ENROLLMENT ID (PAPER/ONLINE): 5PN367
PCP ID/ENROLLMENT ID (PHONE): 0000000

CARE PROVIDER

PROVIDER: AFSHIN GHAYOUMI MD
✓ **Doctor In-Network**
[Login to view provider in-network.](#)

ACCEPTS NEW PATIENTS: Provider reporting accepting new patients, contact provider to confirm. ?

ACCEPTS MEDICAID: Contact the provider to determine if accepting Medicaid.

AFFILIATION

HOSPITAL: Information is not available.
MEDICAL GROUP: [Show less](#)

PALO ALTO MEDICAL FOUNDATION (KNA)
PCP ID/ENROLLMENT ID (PHONE): 0161001